PERSONAL ACRYLIC SPA WARRANTY

Provided to the original purchaser of the spa.

SHELL STRUCTURAL WARRANTY

Sunrise Spas warrants its spas not to leak, meaning to be structurally sound and capable of holding water only, and against loss of water through the fiberglass laminate of the spa shell caused by defects in materials and/or workmanship for a period of from the original date of purchase*.

SX Series	5 Years
S Series	5 Years

SURFACE FINISH OF SHELL WARRANTY

Sunrise Spas warrants the surface finish of its spas to be free from blistering, peeling or delamination due to defects in the acrylic surface material for a period of from the original date of purchase*. Chemical burns and other such cosmetic blemishes caused by misuse or accident are not covered under the warranty.

SX Series	3 Years
S Series	3 Years

COMPONENT & PLUMBING WARRANTIES

Sunrise Spas warrants the electrical components: heaters, pumps, relays and contactors and other spa components against malfunction, leaks and/or defects in materials and/or workmanship for a period of from the original date of purchase.* Sunrise Spas also warrants all plumbing parts to be free from defects in material and/or workmanship for a period of from the original date of purchase.*

SX Series	2 Years
S Series	2 Years

CABINET WARRANTY

Sunrise Spas warrants all cabinet components to be free from defects in material and/or workmanship for a period of from the original date of purchase. * Cosmetic blemishes or other damage caused by misuse or accident are not covered under the warranty.

SX Series	2 Years
S Series	2 Years

1 YEAR ACCESSORY / OTHER WARRANTIES

Sunrise Spas warrants all “wear items” and accessories such as ozonators, pump seals, jet internals, UV systems, Wi-Fi modules, LED lights, audio systems, topside overlays and any additional add-ons not previously mentioned to be free from defect in material for a period of 1 YEAR from the original date of purchase.* Failures or cosmetic blemishes caused by misuse or accident are not covered under the warranty.

ADDITIONAL INFORMATION

Spa Thermal Covers, cover lifters and other “after market products” are not covered under this warranty but may be covered by their respective manufacturer's warranty.

EXTENT OF WARRANTY

This warranty applies to spas made after January 1st, 2023 sold for residential use only by an authorized dealer. Spas used in any commercial, rental or club setting voids the warranty. “Date of Purchase” is defined as the earlier of; a) the actual date of purchase or b) six months after the date of manufacture, which is determined by the serial number or the date shown on the certification plate.

sunrise spas

CONDITIONS AND LIMITATIONS OF WARRANTY

This warranty is void if:

a) The spa has been subjected to misuse, abuse, alteration, improper installation, improper use of chemicals, improper maintenance, punctures, acts of God, or if any repairs have been attempted by anyone other than authorized by Sunrise Spas

Abuse and misuse will include (but is not limited to) damage caused by:

1. Leaving the spa uncovered while the spa is empty of water.
2. Improper handling of the spa during transporting, set up & installation.
3. Operation of the spa at a water temperature outside of the range of 35^{F} to 104^{F} (2^{C} to 40^{C})
4. Improper use of chemicals or unbalanced water, such as pH, calcium hardness, total alkalinity or sanitizer.
5. Operation of the spa outside of the specified voltage requirements. (230Volts +/- 10%)
6. Voltage spikes or "brown out" conditions.
7. Rodents or other animals.
8. Unapproved sanitizers such as calcium hypochlorite, sodium hypochlorite, "tri-chlor" type chlorines, chlorine tablets or any sanitizing chemical that may remain undissolved on the spa surface.
9. Freeze damage

b) The purchase invoice has not been paid in full to the dealer or Sunrise Spas.

This warranty takes the place of all other warranties, express or implied, in fact or at law, including implied warranties of merchantability and fitness for a particular purpose.

WARRANTY LABOUR COVERAGE

Labour is covered from the date of purchase*, for the term shown below with the following exceptions:

a) Part only: ozonators, pump seals, jet internals, wi-fi module, UV sanitizing system, LED system components, topside overlays, cabinet components and any other not previously mentioned add-ons
b) 90 Days: Heater assemblies
c) There is no labour coverage for time required to gain access to the spa
d) Your local dealership may require payment of a “Trip Charge”, please refer to your dealer for more information
e) Additional travel charges may apply if you live beyond the normal servicing area of the authorized dealer

SX Series	2 Years
S Series	2 Years

WARRANTY PERFORMANCE

Contact your dealer, either in writing or in person, within 10 days of the problem arising. Use all reasonable means to protect the spa from further damage. Your notice must include the spa serial number (located on the spa's ratings plate mounted on the cabinet, a thorough description of the problem and photographs of the problem (if applicable). Sunrise Spas may also ask for a copy of the original purchase invoice showing purchase date or delivery date, where it deems necessary.

Sunrise Spas reserves the right to inspect any warranty claim on location or at its' manufacturing facility as deemed necessary. Warranty parts carry the balance of the unexpired warranty only. Replacement spa warranty will be equal to the balance, if any, remaining on the original spa.

DISCLAIMERS

There shall be no additional warranty or obligation, expressed, implied or statutory. In no event, shall Sunrise Spas, its' agents or employees, be liable for injury to any person, or any claim for damage however it shall arise. All expenses including loss of use, labour, materials, chemicals, water, removal and re-installation cost, access, transportation charges, damages or contingent liabilities arising out of any alleged deficiencies of the spa are specifically excluded. This is a component warranty. Only the defective component qualifies for warranty coverage. The liability of Sunrise Spas under this limited warranty shall not exceed the original amount paid to Sunrise Spas for the defective product. This spa is intended for outdoor use; however, it can be installed indoors when precautions are taken to ensure the spa is installed and located in such a manner that any water that could leak, splash or be released as humidity will drain away harmlessly. Sunrise Spas will not be responsible for any damage to property from water exiting the spa in any form or for any reason. There is no warranty coverage on any spa or component not fully paid for to the dealer or Sunrise Spas. Proof of purchase and payment may be required. Sunrise Spas reserves the right to repair or replace a defective component.