# Verifiable Digital Credentials

## Worker User Guide

Welcome to the CannAmm Verifiable Digital Credentials Worker User Guide! This guide provides step-by-step instructions to help you manage your verifiable clearance credentials, ensuring smooth access to worksites while safeguarding your personal information.

This solution puts you in charge—share your credentials when you need to and revoke access when you don't, all with just a few taps.

# Getting Started

### Step 1: Access Your Clearance Letter

To begin, visit the CannAmm website and select *Request Clearance Letter* from the menu at the top of the page. Once your clearance letter has been generated, return to the CannAmm request clearance letter page. There, you will find a QR code that will allow you to download your verifiable clearance credentials securely.

### Step 2: Download the Credivera App and Create Your Account

Next, you will be prompted to download the Credivera digital wallet app from the App Store (iOS) or Google Play Store (Android); alternatively, if you already have a compatible application, you can move to the next step. After installing the Credivera app on your device, open it, select *Create your Wallet*, review the onscreen information, and follow the prompts to complete your digital wallet setup. To keep your data secure, ensure your device has authentication enabled, like a passcode or biometric verification.

### Step 3: Add Your Digital Clearance Credentials

Return to the CannAmm request clearance letter page and locate the QR code associated with your clearance letter. Open the digital wallet app, select *Add Credentials*, and either scan the QR code or click the provided link to securely import your credentials into the app.

### Step 4: Gain Access to Worksites

When arriving at worksites, you may be requested to scan a QR code to present your Verifiable Digital Credentials via the Credivera digital wallet app. The process offers seamless, secure, and instant verification, ensuring you maintain full control over your personal information.

# FAQs

### How do Verifiable Digital Credentials benefit workers?

Verifiable Digital Credentials offer a portable solution, allowing you to hold and share your clearance credentials across multiple projects. With full control over your data, you decide when and with whom to share your clearance credentials. This streamlined process enables quicker verification, reducing administrative delays when proving drug and alcohol test results.

### How do I access my credentials?

Workers can access their credentials through a secure digital platform provided by Credivera, or by using another digital wallet application.

### What happens if my credentials need updating?

Credentials are updated in real-time, ensuring your access remains current and accurate.

### Can I control who sees my credentials?

Yes, you have control over sharing and revoking access to your clearance credentials as needed.

For issues related to accessing your clearance letter or digital clearance letter QR code, please connect with the CannAmm Client Care Team. Our team is ready to assist with login concerns, document downloads, and any technical issues you may encounter.

Don't hesitate to reach out—we're here to ensure a smooth experience.

**1.800.440.0023**
**support@cannamm.com**

For assistance with accessing or managing the Credivera digital wallet application, please visit the Mobile App: User guide - Credivera Help Center available at the Credivera Help Center for detailed instructions and troubleshooting resources.



helpcentre.credivera.com

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